Dinas a Sir Abertawe

Cofnodion Cyfarfod y Panel Perfformiad Craffu - Gwasanaethau I Oedolion

Ystafell Bwyllgor 5 - Neuadd y Ddinas, Abertawe

Dydd Mercher, 16 Mai 2018 am 3.30 pm

Yn Bresennol: Y Cynghorydd P M Black (Cadeirydd) oedd yn llywyddu

Y Cynghorydd(wyr)	**Y Cynghorydd(wyr)**	**Y Cynghorydd(wyr)**
C A Holley	P R Hood-Williams	J W Jones
A Pugh	G J Tanner	

Aelodau Cyfetholedig(wyr)
T Beddow

Swyddog(ion)

David Howes	Prif Swyddog y Gwasanaethau Cymdeithasol
Liz Jordan	Swyddog Craffu
Alex Williams	Pennaeth y Gwasanaethau i Oedolion

Ymddiheuriadau am absenoldeb
Y Cynghorydd(wy): V M Evans a/ac S M Jones
Aelodau Cyfetholedig(wyr): Katrina Guntrip

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1 **Datgeliadau o fuddiannau personol a rhagfarnol.**

Datganiadau o gysylltiadau – Chris Holley, Alyson Pugh a Gloria Tanner.

2 **Nodiadau'r cyfarfod ar 17 Ebrill 2018**

Cytunodd y panel ar y nodiadau fel cofnod cywir o'r cyfarfod.

3 **Cwestiynau'r Cyhoedd**

Nid oedd unrhyw aelodau o'r cyhoedd yn bresennol yn y cyfarfod.

4 **Adroddiad Monitro Perfformiad**

Cyflwynodd Alex Williams, Pennaeth y Gwasanaethau i Oedolion, yr Adroddiad Amlygu Monitro Perfformiad gan ganolbwyntio ar y brif faterion ac ymateb i gwestiynau.

Pwyntiau trafod:

- Pwynt Mynediad Cyffredin – mae tuedd wella wedi bod. Mae darpariaeth well o dimau aml-ddisgyblaeth wedi bod ers 1 Ebrill ac mae'r adran yn disgwyl i'r data ddangos cynnydd yn nifer yr atgyfeiriadau ers hynny.
- Adnabod gofalwyr ac asesu gofalwyr – mae nifer ychydig yn newidiol o asesiadau'n cael eu cwblhau. Mae gobaith y bydd hyn yn gwella gan fod blwch ticio wedi cael ei ychwanegu at y system TG ers 1 Ebrill y mae'n rhaid ei dicio'n unig er mwyn nodi a yw asesiad wedi cael ei gynnal ai peidio.
- Gofal Cartref Tymor Hir – bydd yr adran yn symud i rota newydd ar gyfer gofal cartref o 2 Gorffennaf felly bydd cynhwysedd mewnol yn sefydlog. Bydd hyn yn arwain at lif gwell o lawer. Bydd y panel yn monitro hyn.
- Gofal cartref i bobl hŷn – mae'r sefyllfa'n eithaf sefydlog. Nid ydym yn gweld nifer llai o bobl yn mynd i ofal cartref.
- Oedi wrth drosglwyddo gofal – mae cynnydd mewn oedi yn Ysbyty Gorseinon ac mae hyn yn cael ei archwilio ar hyn o bryd. Mae'n bosib bod y data'n cael ei gofnodi'n anghywir.
- Adolygiadau o gleientiaid a glustnodir – nid yw hon yn sefyllfa dda. Mae pryderon ynghylch perfformiad y Tîm Anableddau Dysgu a'r Tîm Ansawdd Cartrefi Gofal wrth adolygu anghenion cleientiaid. Mae targedau'n cael eu gosod ar gyfer gwella. Bydd y panel yn awyddus i fonitro'r asesiadau 'dros flwyddyn'. Dylai'r ffigur hwn fynd yn llai wrth i arian ychwanegol gael ei neilltuo yn y gyllideb at y diben hwn.
- Ailalluogi Cymunedol – problemau wrth gofnodi, nid yw'r holl ddata'n cael ei gofnodi ar hyn o bryd. Mae camau gweithredu'n cael eu cymryd er mwyn gwella hyn.
- Ymateb yn brydlon i faterion diogelu – mae sgrinio ymlaen llaw'n cael ei gyflwyno er mwyn ymdrin â materion lefel isel iawn mewn ffordd wahanol. Pwysleisiodd y panel bwysigrwydd ffigurau sy'n adlewyrchu'r unigolion hynny y mae angen cymorth arnynt. Dylai fod gwelliant o ran 'ymateb mewn 7 niwrnod' erbyn diwedd y flwyddyn hon.
- Cydlynu Ardaloedd Lleol – mae'r panel yn rhagweld y bydd yn rhaid i'r adran ddechrau mesur allbynnau rywbryd yn y dyfodol. Mae angen cymorth ar yr adran wrth ddylunio system a fydd yn cofnodi'r wybodaeth hon. Hysbyswyd y panel y bydd cyfrifoldeb am Gydlynu Ardaloedd Lleol yn cael ei drosglwyddo o'r Gwasanaethau Cymdeithasol i'r Adran Tlodi a'i Atal.
- Rhyddhau i Ofal Iechyd Parhaus – mae pryder ynghylch lefelau isel iawn o ryddhau pobl i leoliadau Gofal Iechyd Parhaus a ariennir.

Camau Gweithredu:

- Ar gyfer 'Adolygiadau o gleientiaid a glustnodir', hoffai'r panel weld y ffigyrau cyfartalog, yn achos pob tîm, ar gyfer yr amserau y mae cleientiaid wedi bod yn aros 'dros flwyddyn' ers eu hasesiad diwethaf.
- Bydd Prif Swyddog y Gwasanaethau Cymdeithasol yn darparu data i'r panel ar y lefelau isel o ryddhau pobl i leoliadau Gofal Iechyd Parhaus a ariennir pan fydd ar gael.
- Bydd PABM yn cael ei wahodd i un o gyfarfodydd y panel yn hwyrach yn y flwyddyn er mwyn trafod y materion sy'n ymwneud â Gofal Iechyd Parhaus.

5 **Eglurhad o allgynnyrch y gyllideb**

Daeth Dave Howes, Prif Swyddog y Gwasanaethau Cymdeithasol, i'r cyfarfod i roi cyflwyniad, gan esbonio rhai o allbynnau'r gyllideb ac ymateb i gwestiynau'r panel. Roedd y panel yn fodlon ar yr wybodaeth a ddarparwyd. Hysbyswyd y panel nad yw gwybodaeth reoli wedi'i datblygu ar gyfer Lleoliadau Preswyl a Byw â Chymorth o ran Iechyd Meddwl ac Anableddau Dysgu ac mae hyn yn destun pryder i'r adran ac i'r panel.

Camau Gweithredu:

- Hysbysir Dave Howes am feysydd eraill yr hoffai'r panel iddo ganolbwyntio arnynt er mwyn esbonio allbynnau'r gyllideb.
- Cyflwyniad i'w ddosbarthu i'r panel yn dilyn y cyfarfod.

6 **Adolygiad o'r flwyddyn a chynllun ar gyfer y 12 mis nesaf o ran Craffu Gwasanaethau i Oedolion**

Cytunwyd ar Raglen Waith Ddrafft ar gyfer 2018/19. Symudir yr adolygiad o'r flwyddyn i agenda'r cyfarfod nesaf.

Camau Gweithredu:

- Aelodau'r panel i feddwl am y pedwar cwestiwn mewn perthynas â'u blwyddyn ar y panel cyn y cyfarfod nesaf.

7 **Llythyrau**

Llythyrau a dderbyniwyd ac a ystyriwyd gan y panel.

Camau Gweithredu:

- Y Cynullydd i ysgrifennu at Aelod y Cabinet gan ofyn am ymateb i bwynt 4 yn y llythyr a anfonwyd ato yn dilyn y cyfarfod a gynhaliwyd ar 17 Ebrill 2018.

Daeth y cyfarfod i ben am 5.35pm

To:
Councillor Mark Child
Cabinet Member for Health & Wellbeing

Please ask for: *Gofynnwch am:*	Scrutiny
Scrutiny Office Line: *Llinell Uniongyrochol:*	01792 637314
e-Mail *e-Bost:*	scrutiny@swansea.gov.uk
Date *Dyddiad:*	07 June 2018

Summary: This is a letter from the Adult Services Scrutiny Performance Panel to the Cabinet Member for Health and Wellbeing following the meeting of the Panel 16 May 2018. It covers performance monitoring and explanation of budget outputs.

Dear Cllr Child

The Panel met on 16 May and looked at performance monitoring for March and April 2018 and received an explanation of budget outputs. We would like to thank Dave Howes and Alex Williams for attending to present the items and answering the Panel's questions. We appreciate their engagement and input.

We are writing to you to reflect on what we learnt from the discussion, share the views of the Panel, and, where necessary, raise any issues or recommendations for your consideration and response. The main issues discussed are summarised below:

Performance Monitoring

Alex Williams went through the Highlight Report focussing on a number of points and we made a number of comments, namely:

Summary report page 3 - Common Access Point. We heard that there is an improving trend and that there is much better coverage of multi-disciplinary teams since 1 April and the Department expects data to show an increase in referrals since then.

Summary report page 3 - Carer identified and Carer Assessment. The Panel was informed that there is a slightly fluctuating figure for assessments being completed. The Department hopes this will improve as a tick box has been added to the IT system

since 1 April which just has to be ticked to show if an assessment has been carried out or not.

Summary report page 4 - Long Term Domiciliary Care. We were pleased to hear that the Department is moving to a new rota for domiciliary care from 2 July so in-house capacity will be fixed and that generally they are seeing a much better flow through. We will continue to monitor this situation.

Summary report page 4 - Residential care for older people. We heard that the picture is fairly static and they are not seeing any reductions in numbers being admitted. We were informed that admissions need to be under 30 each month for sustainable operation and they are currently over this. We will be monitoring this going forward.

Summary report page 5 - Delayed Transfers of Care. We were informed that there is an increase in delays at Gorseinon Hospital which is being looked in to. We heard that it could just be that data is not being recorded accurately. We would like feedback on whether this is the reason for the delays.

Summary report page 5 - Reviews of Allocated Clients. This is not a great picture. We heard that there are concerns with the Learning Disability Team and Care Homes Quality Team's performance in reviewing client's needs and that targets are being set for improvement. The Panel is concerned about performance in undertaking reviews. We will want to keep an eye on assessments 'over a year'. This figure should reduce as additional money has been allocated in the budget for it. The Panel would like to see the average figures, for each team, for the time that clients are waiting 'over a year' since their last assessment.

Summary report page 6 - Community Reablement – We heard that there are issues with recording and not all data is being captured at present but that action is being taken to improve this. We hope to see improved accuracy of recording on the next performance monitoring report.

Summary report page 7 - Timeliness of Response to Safeguarding Issues. We heard that pre-screening is being introduced to deal with really low level issues in a different way. We stressed the importance of figures reflecting those individuals who definitely need help. We heard that we should see improvement to the 'responded within 7 days' figures by the end of this year.

Full report page 10 - Local Area Coordination (LAC). The Panel feels that the Department needs to start measuring outputs from this. We were informed that the Department need assistance to design a system which will record this information and we hope that this will happen in the very near future. The Panel was informed that responsibility for LAC is moving from Social Services to Poverty and Prevention. We will want to continue to monitor this area going forward as it is vital for Adult Services.

Full report page 36 - Discharges to Continuing Health Care (CHC). We heard of the Department's concerns about the very low levels of discharges to CHC funded placements. The Panel feels this is a very serious issue and we have asked the Chief Social Services Officer to provide data to the Panel on the low levels of discharges to CHC funded placements as soon as it is available. We will also be inviting ABMU to attend the Panel later in the year to discuss issues around Continuing Health Care.

Explanation of Budget Outputs

Dave Howes gave a presentation explaining some of the budget outputs and answered the Panel's questions. We appreciate that a great deal of work went into providing this information and we were pleased with the information provided. We will be informing Dave of the other areas we want him to focus on to explain the budget outputs for. However, we were concerned to hear that management information in the area of Mental Health and Learning Disability Residential and Supported Living Placements is not developed. The Panel feels it is essential that the Department has this information in order to budget accurately. We will want to be kept updated on development.

Your Response

We hope you find this letter useful and informative. We would welcome your comments on any of the issues raised, and in this instance, ask that you provide a written response by Thursday 28 June 2018.

Yours sincerely

PETER BLACK
CONVENER, ADULT SERVICES SCRUTINY PANEL
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